Inverclyde council

Municipal Buildings, Greenock PA15 1LY

Ref: SL/AI

Date: 23 January 2020

A meeting of the Local Police and Fire Scrutiny Committee will be held on Thursday 6 February 2020 at 3pm within the Municipal Buildings, Greenock.

GERARD MALONE
Head of Legal and Property Services

BUSINESS

**Copy to follow

		Page
1.	**Apologies, Substitutions and Declarations of Interest**	
PERFORMANCE MANAGEMENT		
2. **	**Police Scotland Performance Report**	
3.	**Scottish Fire & Rescue Service – Spotlight on Unwanted Fire Alarm Signals**	p
NEW BUSINESS		
4.	**Fire & Rescue Local Inverclyde Update**	p
5.	**Local Police & Fire Scrutiny Committee Update Report (February 2020)** Report by Corporate Director Education, Communities & Organisational Development	p
6.	**Consultation on Her Majesty's Inspectorate for Constabulary in Scotland (HMICS) Scrutiny Plan 2020-21** Report by Corporate Director Education, Communities & Organisational Development	p

Enquiries to - **Sharon Lang** - Tel 01475 712112

I refer to the agenda for the meeting of the Local Police and Fire Scrutiny Committee to be held on Thursday 6 February 2020 at 3pm and now attach the Police Scotland Performance Report (Item 2) which was not available on the day of issue.

GERARD MALONE
Head of Legal and Property Services

Enquiries to - **Sharon Lang** - Tel 01475 712112

Keeping People Safe in Inverclyde

Our Purpose:- To improve the safety and wellbeing of people, places and communities in Scotland.

Violence & Antisocial Behaviour

There has been an increase in the reporting of non-recent crimes involving children which forms part of an ongoing National child abuse enquiry. Therefore, Group 1 Crimes of violence have increased by 24 crimes to a total of 130. The 5 year average for Group 1 crimes is 96.2.

The detection rate for Group 1 crimes is 72.3%, compared to a national position of 70.6%. The rate of overall violent crime per 10k population in Inverclyde is 78.7 which remains below the national rate of 90.9.

There have been 419 recorded common assaults, up 4.2% (17 crimes) on the previous year. 103 assaults targeted emergency workers. These crimes are most commonly perpetrated against police officers. The 5 year average for common assaults is 389.6.

Fire raisings increased by 20 crimes on the previous year to 47. The detection rate is 52.6., which is higher than both the 5 year mean and National rates.

Acquisitive Crime

Shoplifting has increased 11.5% to a total of 379 crimes. Fraud has also increased by 35% to 108 crimes.

Housebreaking crimes (inc attempts) - have increased by 4.9% (6 more crimes). 72% of HBs targeted dwelling houses.

Other categories of crimes of dishonesty have remained broadly similar to the previous year. However opening lock fast vehicles are up from 24 to 42 crimes (+75%), countered by a 24.5% reduction in theft of motor vehicles.

There have been six reported bogus caller incidents. one of which resulted in a crime. Tactics used by suspects are predominately posing as utilities workers to gain access to properties and steal from within, or bogus workmen (buldiers, roofers, gardeners.)

Inverclyde

Local Policing Plan (2017 – 2020)

Reporting Period: 1st April to 31st December 2019

Public Protection

Reported sexual crimes have decreased by 14.4% on the previous year, to a total of 119 crimes.

The rate of recorded sexual crime per 10k population is 15%, remaining below the national average of 18.5%.

Rape and attempted rape are also declining – down from 28 to 23 crimes (-17.9%)

The detection rate for rape has increased by 8.5% to 38.1%

The current detection rate for all sexual crime is 45.3% - up slightly from the 43.1% recorded last year. 51% of sexual crimes were non-recent. This is an increase on the previous year.

During the reporting period, there have been 98 Missing Persons in Inverclyde, of which 29.59% involved looked after and accommodated children from young person units within the area. As such young person units featured in the top three locations for persons to be reported missing from within Inverclyde. Persons aged 10-19 years were involved in 65.31% of all missing person reports. 7.1% were recorded missing from NHS locations.

736 domestic incidents have been recorded, up 14.4% on the previous year. Increasing conversion rates from domestic incidents to crimes continues with a rate of 45.2%.

Reports of hate crime in Inverclyde have increased by 5.3% to 52 crimes. Per 10k of population, Inverclyde recorded below Force levels of 6.3 per 10K. (Force is 8.8) 38% of these crimes related to race (20 crimes), which is five more than the previous year. A further 19 crimes related to sexual orientation, one more than PYTD.

Major Crime & Terrorism

95 individuals linked to serious and organised crime have been arrested in Renfrewshire and Inverclyde. Divisionally £190,418.66 has been seized under the Proceeds of Crime Act.

There have been 47 drug supply charges raised year-to-date, three less than year previous. Eight crimes were raised relating to production/manufacture of drugs, three more than the previous year.

YTD there have been 16 confirmed drug - related deaths, with 16 further suspected drugs deaths (awaiting toxicology results). Etizolam continues to feature in the majority of the confirmed drug deaths. All deaths involved polydrug use

The most recent data available from the National Cybercrime Unit is from April to October 2019. There were 237 cyber-enabled crimes recorded within K Division. Inverclyde recorded 29.5% of these (70 crimes).

Road Safety & Road Crime

There has been one road fatality recorded in the period covered. This represents one more road death than the previous year. Meanwhile, serious road injuries have increased by five to a total of 20, while slight injuries also increased – up to 65 (ten more than last year).

Overall, offences relating to vehicles are down 16.3% on the previous year, particularly speeding (-26.1%), dangerous driving (-20.8%) and Insurance (-39.7%). Drink driving offences were up by three crimes on the previous year.

POPULATION

Flourishing Local Economy

Safe (Communities)

ENVIRONMENT, CULTURE & HERITAGE

Nurtured (Children & Young People)

INEQUALITIES

Empowered Residents

Organisational Improvement - Contact Assessment Model (CAM) CAM went Live in K Division on 14th January 2020 after a period of consultation with community groups, elected members and key partners. Local officers have been provided additional training and awareness on the changes and are able to highlight the significant improvements CAM will make to service delivery. CAM will improve the way Police triage and respond to contact from the public by using an enhanced assessment and decision-making model of threat, risk and harm so that we can do more to protect the vulnerable and ensure every individual gets the right response when they contact Police Scotland. The aim is to significantly improve the experience and outcomes for the public and to empower and enable our workforce to make the right decisions to provide the most appropriate and proportionate policing response.

Wellbeing Matters – The demands on Policing in the past few months have been significant due to an increase in the number of events requiring our services. These include; the General election; domestic and European football fixtures; Marches; Rallies and Demonstrations. The demands have been met whilst sustaining the same level of support to local communities during the festive period. Officers have change rest days and shifts to accommodate these requirements and continue to work tirelessly to ensure that the service provided to the public remains unaffected. K Division has 'Wellbeing Champions' and other support mechanisms to ensure officer welfare requirements are addressed throughout all of these challenges.

Don't Ask For It - 'Don't ask for it' is a campaign that was launched in December in Inverclyde which has been developed to tackle underage drinking and will operate into 2020. The 'Don't ask for it' campaign is responding to intelligence that under 18s are increasingly accessing alcohol by other means, such as asking an adult to buy it for them. The campaign aims to raise awareness reduce proxy purchases of alcohol for under 18s and reduce crime and antisocial behaviour, making our communities safer.

Special Constable – Special Constables play an active role in shaping the future of Policing, locally and nationally. Special Constables are volunteers who give their own time to help keep their community safe and are sworn to uphold the law of Scotland in the same manner as a regular officers. They have many of the same powers and responsibilities as regular officers and can also be trained in a number of specialised areas of Policing. There are currently 15 Special Constables available within K Division to serve the communities within Inverclyde as required. A recruitment drive aims to increase these numbers in the future.

'I Am Me' & 'Keep Safe' – 'I Am Me' is a community Charity that aims to change attitudes and behaviours so that disabled and vulnerable people in Scotland feel safe in their communities. The charity has two key initiatives – 'I Am Me' and 'Keep Safe'. 'Keep Safe' works in partnership with Police Scotland and 'I Am Me' to create a network of 'Safe' places across the community. Inverclyde currently has 36 'Safe' places including shops, Community Centres, Libraries etc. We are currently trying to increase this number whilst training a number of 'I Am Me' Ambassadors.

Prevent Training - K Div CTLO and staff from the West College Scotland Waterfront campus, Greenock have been working jointly on a Radicalisation/Extremism project which will commence in January 2020. The innovative project will involve Advanced Level Policing Studies students developing work around understanding the root causes of radicalisation and taking this work into the local community. The Scottish Government have taken interest in this project and have attended the college to discuss central Government funding support for the students involved in this project. This work is also being closely monitored by National Counter Terrorism Policing, London for the potential for similar programmes to be delivered across the UK at Further Education establishments.

Partnership Working - Police and Scottish Fire and Rescue responded to numerous calls in Greenock town centre area regarding fires. Inverclyde CCTV operators conducted a search of the area and captured a suspect male hiding behind bins on Nelson Street which had been pushed against a building. Due to the diligent work by CCTV operators, Police officers were directed to the suspect who was apprehend while trying to set another fire. As a result a 36 year old male was arrested for 7 separate wilful fire-raisings and held in custody to appear at Greenock Sherriff court. He is currently awaiting trial.
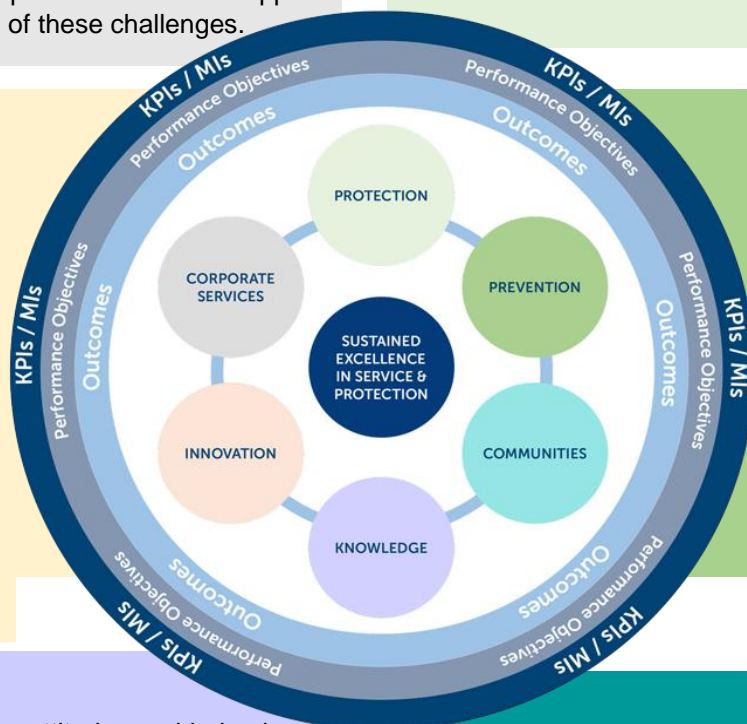
Notable Arrest – December 2019 - Police received numerous reports of break-ins and vandalisms to vehicles in Greenock West in early December 2019. Neighbourhood officers carried out an investigation which included extensive CCTV review and door to door enquiries. Officers identified and charged a 38 year old man with 11 separate Thefts. Through this enquiry, the suspect was further identified, traced and charged for a Robbery at a shop using a weapon. He is currently remanded in custody pending trial.

Festive Campaign - Thanks to the co-operation of our local communities, the festive period was one of the quietest for several years. Nevertheless, Police officers and staff remained proactive. Officers were deployed on foot patrol to provide a visible deterrent and to reassure revelers and shoppers enjoying the festive season. Over the period **187** Licensed Premises inspections were carried out. The increase in inspections coupled with high visibility patrols contributed to a reduction of incidents and helped make it a safer and more enjoyable time for our community.

Drink Drive Campaign – Road Policing officers increased road checks in December using both marked and unmarked vehicles. The officers were equipped with our latest drug screening wipes to quickly detect any person driving under the influence of drugs. Over **489** vehicles were stopped across the K division area: 5 persons in Inverclyde were charged with offences relating to being unfit to drive through being impaired by drink or drugs.

Fireworks – Fireworks night / weekend is historically busy for all emergency services. Working in conjunction with SFRS, Inverclyde Council and Housing providers, this year's celebrations passed without any significant issues. The organised displays were well attended and provided the community with a spectacular display in a safe and controlled environment. Some unplanned events / bonfires went ahead despite significant work to reduce this from occurring, however they were of a much smaller scale and less impactive to the community.

Drugs Recovery – Acting upon community concerns, officers searched an address in Weir Street, Greenock whereby they recovered cash and various substances believed to be Heroin, Cannabis and a quantity of white tablets. The combined street value is estimated to be £1200. A 47 year old female was arrested and appeared at Greenock Sheriff court for alleged drug offences and remains in custody pending trial.

Central diagram: KPIs / MIs · Performance Objectives · Outcomes — SUSTAINED EXCELLENCE IN SERVICE & PROTECTION — PROTECTION · PREVENTION · COMMUNITIES · KNOWLEDGE · INNOVATION · CORPORATE SERVICES

Independent (Older People)

Have your say! - Your View Counts - https....

LOCAL AUTHORITY SCRUTINY BOARD - Inverclyde
December 2019

	Violence, Disorder & Antisocial Behaviour					
		5 yr mean	Apr 2019 - Dec 2019	Apr 2018 - Dec 2018	Victims	% Change
1	Total No Group1: Crimes of Violence	95.2	130	106	24 more	22.6%
(Context)						
2	Murder	1.6	1	0	1 more	-
(Context)						
3	Attempted Murder	6.2	9	9	same number	0.0%
(Context)						
4	Culpable Homicide (common law)	-	0	0	None	-
(Context)						
5	Culpable Homicide (other)	-	0	0	None	-
(Context)						
6	Serious Assault detection rate	69.7	73.9%	56.7%		17.2%
(Context)						
7	Serious Assault	62.8	69	67	2 more	3.0%
(Context)						
8	Robbery detection rate	77.8	59.1%	78.3%		-19.2%
(Context)						
9	Robbery	16.2	22	23	1 fewer	-4.3%
(Context)						
10	Common assault detection rate	72.0	67.2%	63.8%		3.4%
(Context)						
11	Common assault	481.8	522	484	38 more	7.9%
(Context)						
12	Number of complaints regarding disorder	-	2,427	2,504	77 fewer	-3.1%
(Context)						

Produced by Police Scotland Analysis & Performance Unit on 22/01/2020.
All statistics are provisional and should be treated as management information. All data are sourced from Police Scotland internal systems and are correct as at 3rd January 2020.

LOCAL AUTHORITY SCRUTINY BOARD - Inverclyde
December 2019

	Violence, Disorder & Antisocial Behaviour (continued)					
		5 yr mean	Apr 2019 - Dec 2019	Apr 2018 - Dec 2018	Victims	% Change
13	Number of Domestic Abuse Incidents Reported to the Police	N/A	736	643		14.5%
(Context)						
14	Total Crimes and offences in domestic abuse incidents	N/A	434	369		17.6%
(Context)						
15	Percentage of Domestic Incidents that result in a crime being recorded	N/A	45.2%	42.1%		3.1%
(Context)						
16	Total crimes and offences in domestic abuse incidents detection rate	N/A	56.7%	57.7%		-1.0%
(Context)						
17	Total Detections for Domestic Bail Offences	N/A	35	21		66.7%
(Context)						
18	Ensure 95% of domestic abuse initial bail checks are conducted within a prescribed timeframe (24hrs)	N/A	87.0%	-		-
(Context)						
19	Hate Crime and offences detection rate	N/A	71.2%	76.2%		-5.0%
(Context)						
	Violence, Disorder & Antisocial Behaviour - Stop and Searches					
		5 yr mean	Apr 2019 – Dec 2019	Apr 2019 - Dec 2019 Positive	Victims	% Change
20	Number of stop and searches conducted (total)	N/A	1,465	270		
21	Number of statutory stop and searches conducted	N/A	1,465	270		
22	Number of consensual stop and searches conducted	N/A	0	0		
23	Number of consensual stop and searches refused	N/A	0	-		
24	Number of seizures made	N/A	3	-		

An enhanced version of the National Stop & Search Database commenced on 1 June 2015. The enhanced database brought significant changes in the process of data capture and the methodology for recording data items. No previous year to date figures are provided as it has been previously acknowledged this data is not 100% accurate, therefore comparisons will provide misleading results or invalid conclusions.
Management Information and data in respect of stop and search can be found on the Police Scotland website via http://www.scotland.police.uk/about-us/police-scotland/stop-and-search-data-publication

LOCAL AUTHORITY SCRUTINY BOARD - Inverclyde
December 2019

	Additional Identified Local Priorities					
		5 yr mean	Apr 2019 - Dec 2019	Apr 2018 - Dec 2018	Victims	% Change
25	Number of detections for drugs supply, drugs productions, drugs cultivation	59.8	48	47		2.1%
(Context)						
26	Theft by housebreaking (including attempts) detection rate	16.6	23.3%	20.3%		3.0%
(Context)						
27	Theft by housebreaking (including attempts)	197.8	129	123	6 more	4.9%
(Context)						
28	Theft by shoplifting detection rate	80.3	73.4%	75.3%		-1.9%
(Context)						
29	Theft by shoplifting	276.4	379	340	39 more	11.5%
(Context)						
30	Vandalism & Malicious Mischief detection rate	13.1	22.2%	16.7%		5.5%
(Context)						
31	Vandalism & Malicious Mischief	565.0	456	478	22 fewer	-4.6%
(Context)						
32	Number of detections for Consuming Alcohol in a designated place (where appropriate byelaws exist)	260.6	49	63		-22.2%
(Context)						

Produced by Police Scotland Analysis & Performance Unit on 22/01/2020.
All statistics are provisional and should be treated as management information. All data are sourced from Police Scotland internal systems and are correct as at 3rd January 2020.

Public Protection					
	5 yr mean	Apr 2019 - Dec 2019	Apr 2018 - Dec 2018	Victims	% Change
33 Number of Sexual Crimes	108.8	119	139	20 fewer	-14.4%
(Context)					
34 Sexual Crimes detection rate	54.4	45.4%	43.2%		2.2%
(Context)					
35 Rape detection rate	50.0	38.1%	29.6%		8.5%
(Context)					

LOCAL AUTHORITY SCRUTINY BOARD - Inverclyde
December 2019

Road Traffic Casualty Statistics					
	5 yr mean	Apr 2019 - Dec 2019	Apr 2018 - Dec 2018	Victims	% Change
People Killed	N/A	1	0	1 more	-
People Seriously injured	N/A	20	15	5 more	33.3%
People Slightly Injured	N/A	65	55	10 more	18.2%
(Context)					
Children (aged<16) Killed	N/A	0	0	None	-
Children (aged<16) Seriously Injured	N/A	3	0	3 more	-
(Context)					

Road Safety & Road Crime					
	5 yr mean	Apr 2019 - Dec 2019	Apr 2018 - Dec 2018	Victims	% Change
36 Dangerous driving	20.8	15	22		-31.8%
(Context)					
37 Speeding	374.4	116	157		-26.1%
(Context)					
38 Disqualified driving	4.8	8	6		33.3%

	(Context)					
39	Driving Licence	83.4	58	78		-25.6%
	(Context)					
40	Insurance	169.2	116	158		-26.6%
	(Context)					
41	Seat Belts	64.4	31	31		0.0%
	(Context)					
42	Mobile Phone	67.0	18	26		-30.8%
	(Context)					

LOCAL AUTHORITY SCRUTINY BOARD - Inverclyde
December 2019

	Public Confidence		
		Apr 2019 - Dec 2019	
		Number of Complaints about the Police	Number of Complaints per 10,000 Police Incidents
43	Complaints received about the Police	37	22.2
	(Context)		

		On Duty Allegations	Off Duty Allegations	Quality of Service Allegations	Total Number of Allegations
44	Total Allegations Recorded	44	0	20	64
	(Context)				

5

SPOTLIGHT ON UNWANTED FIRE ALARM SIGNALS (UFAS)
Inverclyde Report

SCOTTISH FIRE AND RESCUE SERVICE
Working together for a safer Scotland

Purpose

The purpose of this report is to provide local authority partners with details of Unwanted Fire Alarm Signals (UFAS) incidents that the Scottish Fire and Rescue Service (SFRS) attended within Inverclyde. The data provided will cover 2016/17, 2017/18 and 2018/19. Data for 2019/20 will also be included but will only include figures for year to date (YTD), April – December.

The report will break down false alarm incident data with a more in-depth analysis of UFAS incidents. A description of each incident type will be provided along with a narrative to explain each chart and the figures within. All charts will cover the past 3 years and current YTD.

The report will also look at initiatives and activities currently used to reduce UFAS incidents. This will provide evidence based information to define SFRS' current position within Inverclyde relating to UFAS. There will also be details of future focus to engage and educate UFAS reporters and reduce incidents.

Incidents Review 2018/19

In 2018/19, the SFRS attended a total of 1,598 incidents in Inverclyde. 841 (53%) of these incidents were false alarms. Of these false alarms, 411 (49%) were UFAS incidents.

The 3-year (2016/17-2018/19) average for total incidents within Inverclyde are 1,678. Over the 3 years, false alarm figures average at 823 (49%) and UFAS incidents at 416 (51%).

Incident Breakdown 2018/19:	
Total Incidents -	1,598
Deliberate Fires -	399
Accidental Fires -	133
Fatal and Non-Fatal Fire Casualties -	31
Non-Domestic Fires -	23
Special Services -	225
RTC Casualties -	24
False Alarms -	841
UFAS	411

All False Alarms - Yearly

All False Alarms

Year	Value
16-17	832
17-18	795
18-19	841
19-20 YTD	639
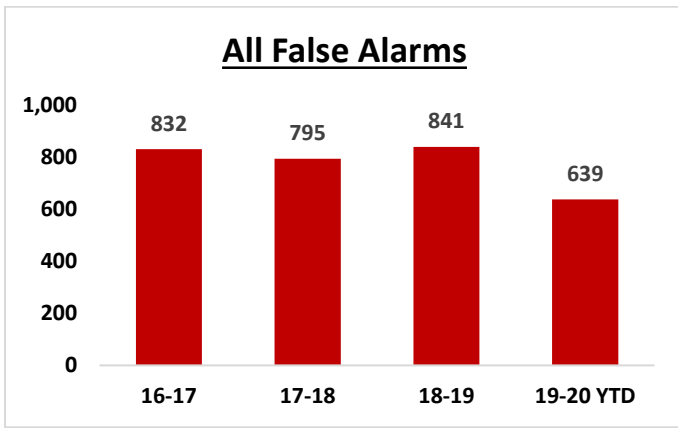
In 2018/19 SFRS attended a total of 841 false alarms across Inverclyde. Compared to the previous year (2017/18), that is an increase of 46 incidents (6%). Over the 3-year period from 2016/17 there has been an upward trend of 1% (9 incidents).

False Alarm – Where the Fire and Rescue Service attends a location believing there to be an incident, but on arrival discovers that no such incident exists, or existed.

Good Intent False Alarms – Yearly

Good Intent False Alarms

Year	Value
16-17	218
17-18	193
18-19	206
19-20 YTD	155

An increase in good intent false alarms incidents for 2018/19 with an increase of 8% (13 incidents) compared to 2017/18.

Good Intent False Alarms - are calls made in good faith in the belief that the Fire and Rescue Service really would attend an incident.

Malicious False Alarms – Yearly

Malicious False Alarms

Year	Value
16-17	36
17-18	46
18-19	39
19-20 YTD	25

Malicious False Alarms show a decrease from 2017/18 of 15% (7 incidents).

Malicious False Alarms - are calls made with the intention of getting the Fire and Rescue Service to attend a non-existent incident, including deliberate and suspected malicious intentions.

Equipment Failure – Yearly

Equipment Failure

Year	Value
16-17	578
17-18	556
18-19	596
19-20 YTD	459

Equipment failure shows an increase of 7% (40 incidents) from 2017/18 to 2018/19.

False Alarm due to Apparatus - are calls initiated by fire alarm and fire-fighting equipment operating (including accidental initiation of alarm apparatus by persons).

Unwanted Fire Alarm Signals (UFAS) – Yearly

Unwanted Fire Alarm Signals (UFAS)

Year	Value
16-17	448
17-18	391
18-19	411
19-20 YTD	295
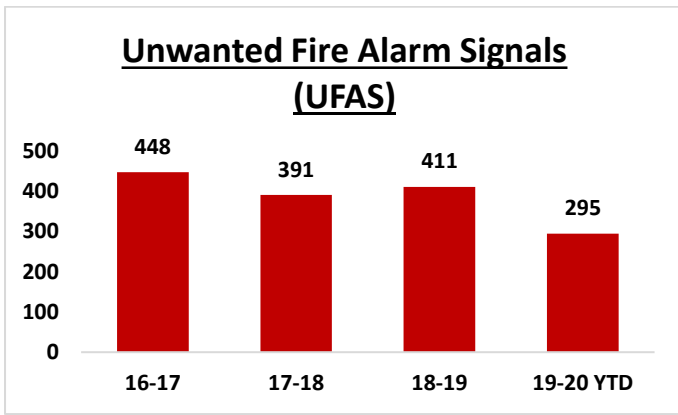
UFAS incidents show an increase from the previous year of 5% (20 incidents).

UFAS Monthly Average

UFAS - Monthly Average

Month	Value
Apr	30
May	33
Jun	35
Jul	35
Aug	43
Sep	42
Oct	34
Nov	36
Dec	28
Jan	25
Feb	30
Mar	38
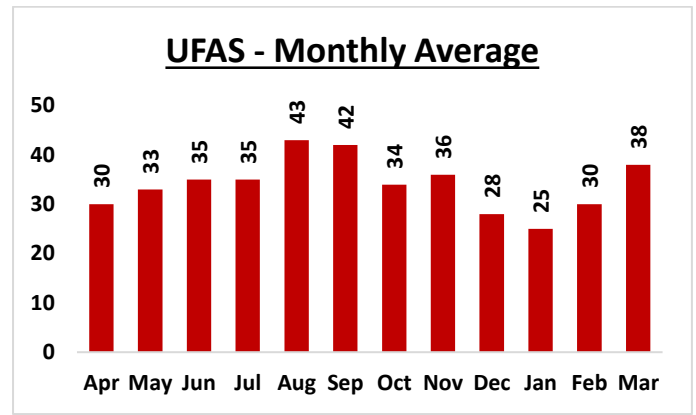
All month's over the year are consistent with UFAS incidents across Inverclyde with only December and January dropping below the average of 30 incidents throughout the year.

UFAS Hourly Breakdown

UFAS - Hourly Breakdown

Hour of Day	Value
0	35
1	34
2	43
3	21
4	23
5	27
6	47
7	48
8	104
9	94
10	127
11	102
12	112
13	104
14	105
15	92
16	89
17	56
18	59
19	51
20	51
21	42
22	41
23	38
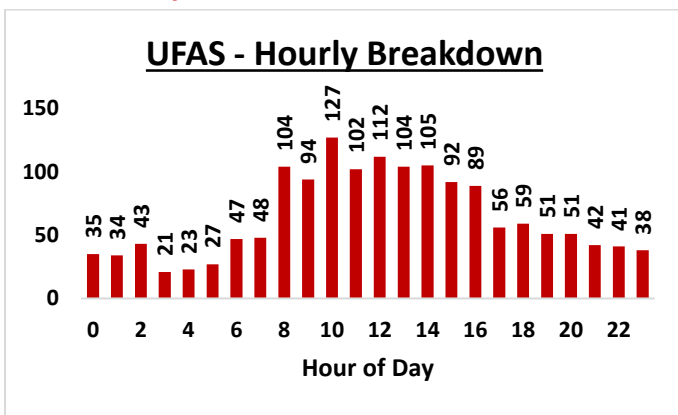
UFAS related incidents from 2016/17 – YTD total 1,545 60% (929) of these incidents occur between the hours of 08:00 and 16:00.

Unwanted Fire Alarm Signals - Automatic fire alarm systems provide an early warning of fire but many detection systems can also react unnecessarily to steam, cigarette smoke or cooking, signalling an Unwanted Fire Alarm to the occupants and often the Fire and Rescue Service.

UFAS Day of the Week

UFAS - Day of the Week

Day	Value
Mon	1.1
Tue	1.2
Wed	1.5
Thu	1.2
Fri	1.3
Sat	1.0
Sun	0.8
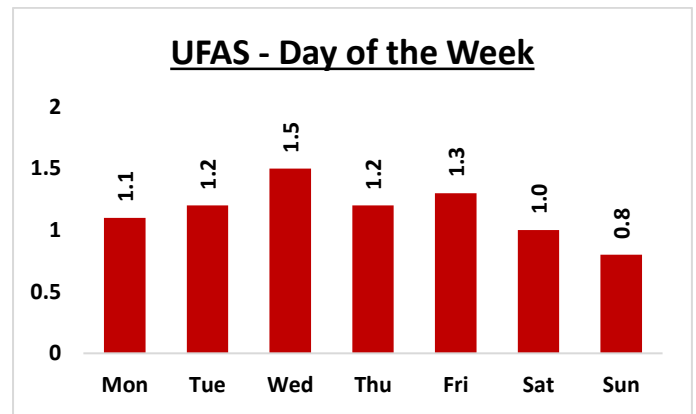
Monday to Friday account for the majority of UFAS incidents with weekends showing a lower average.

UFAS Property Types (Top 5)

Property Types (Top 5)

Property Type	Value
School/Colleges	387
Hospitals	343
Care Homes	211
Retail	109
Offices	88
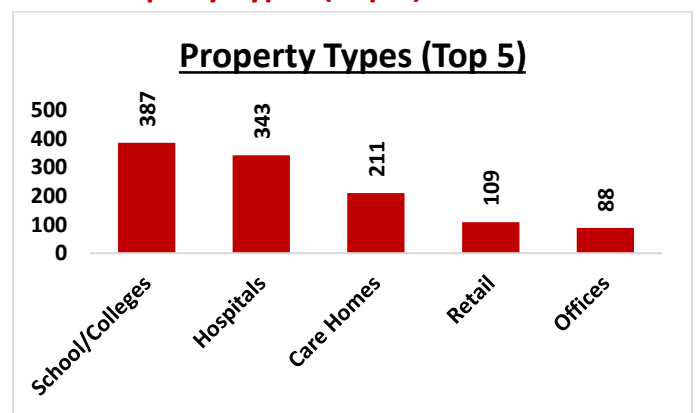
The top 5 reporters for UFAS incidents account for 74% (1,138) of the 2016/17-YTD totals within Inverclyde.

UFAS False Alarm Types
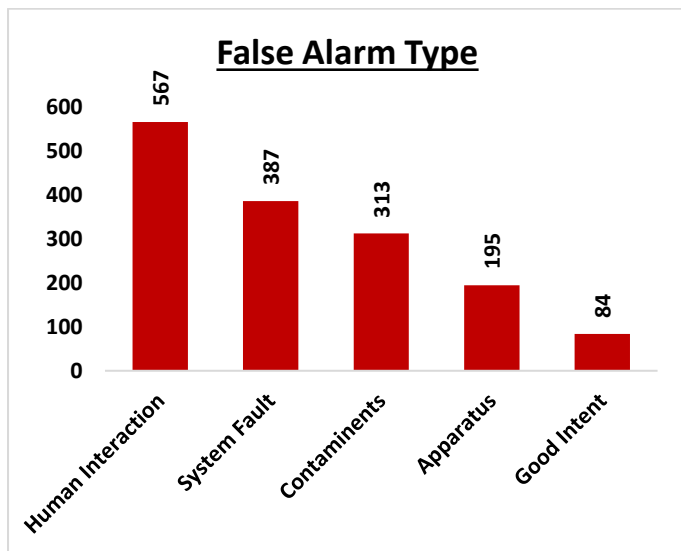
False Alarm Type

37% (567 incidents) are due to human error when testing the alarm systems or accidentally setting the system off.

UFAS Origin of Call

Origin of Call
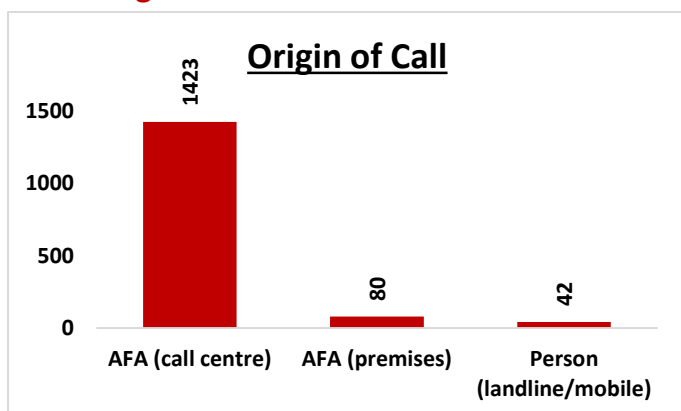
92% (1423 incidents) are from automated fire alarms received from call centres.

51% of Inverclyde's false alarms are UFAS related, this is 1% higher than the East Renfrewshire, Renfrewshire and Inverclyde (ERRI) Area average. The local authority remains 3% below the West Service Delivery Area and the Scottish Service which sits at 54% for the 2016/17-YTD data.

Current Initiatives and Engagement

From the spotlight report it is evident that UFAS incidents are an ongoing concern for the SFRS. Every Unwanted Fire Alarm (UFA) costs UK businesses on average £848 in lost revenue and production, resulting in continual disruptions daily. These incidents subsequently affect the safety of the community, SFRS community engagement activities, Firefighter training and station work routines. UFAS incidents also have a finical impact on the SFRS, it is estimated that each incident costs just under £2,000 per incident. Figures from this report show an estimated cost to the service for Inverclyde from 2016/17 – YTD at approximately £3,090,000.

In order to address UFAS incidents, a 'bottom up' management process has been adopted. This process assigns responsibilities to ensure that early interventions can be taken as near as possible to the local point of service delivery.
This enables;

- Control staff to filter calls and mobilise the appropriate resources,
- Operational managers to investigate the cause of all UFAS incidents at the scene and provide those responsible for the premises with information on the root cause and advice on how to reduce the likelihood of further actuations.
- Station Commanders the ability to monitor UFAS incident activity within their respective community fire station areas.
- Local Senior Officers (LSOs) will monitor UFAS incident mobilisations as an element of their normal performance management arrangements. In so doing, they will direct the Group/Station Commanders to coordinate all local activity in support of the corporate UFAS Incident Policy.

All UFAS incidents are broken down into intervention stages to allow the appropriate actions to be carried out based on the number of incidents that premises had over a set period of time.

- Stage 1 Intervention, UFAS Incident – local engagement with duty holder by the Incident Commander at the incident, report completed on return to station.
- Stage 2 Intervention Five or more UFAS Incidents within three months – Station Commanders provide follow up action and support local crews with further engagement with duty holder.
- Stage 3 Intervention Ten or more UFAS Incidents within six months - Prevention and Protection officers will review circumstances action an audit from Fire Safety Enforcement Officers and arrange an initial or follow up audit as appropriate.
- Stage 4 Intervention Twenty or more UFAS Incidents within nine months – a review of the premises pre-determined attendance will be undertaken by the LSO and Director of the West Service Delivery Area and a decision made whether it can be reduced.

Earlier this year, ERRI Area Management Team introduced a mid-month Quality Assurance meeting to review various key performance indicators for our operational crews. One of these indicators is UFAS reporters and the stage they have triggered over the past 9 months. This allows Station Commanders to engage with their Watch Commanders who have the station reference for UFAS and put in place management arrangements to engage and educate the duty holders as early as possible. The outcomes of these duty holder engagement sessions are fed into ERRI Area Meetings to monitor and review as required.

ERRI P&P Managers have been working together with NHSGCC and form part of the NHS USAS reduction group. In July the group launched the TAKE5 UFAS reduction project across all NHS premises within Inverclyde. This campaign focusses on engagement and poster displays within all staff areas, Statistics show that the majority of UFAS incidents are caused by a human action actuating the system, TAKE5 highlights and promotes staff to TAKE5 to think about their actions and how they could impact or activate the fire alarm system.

Future Focus

ERRI P&P Working together with East Renfrewshire Council (ERC) to plan and implement a version of the NHS TAKE5 initiative, that would be bespoke to all council premises including office and education facilities. The future focus for this project is to run a pilot across ERC early 2020 with a view to launching it within Renfrewshire and Inverclyde thereafter. An example of correspondence given to staff members is attached as Appendix A

The Team are working closely together with other Local P&P managers to plan and implement a UFAS education and awareness campaign aimed at the Public. The Be Aware initiative will initially target public sector buildings, including NHS and Education with visible posters displayed within common, waiting and utility areas and will highlight common causes of UFAS by members of the public due to smoking and aerosol use. This initiative will launch across ERRI in January 2020. An awareness poster for members of the public is attached as Appendix B

ERRI P&P Managers are currently reviewing all UFAS policies and processes in line with our continuous improvement framework. We are engaging with our managers and firefighters across all our local stations. This engagement will allow station based frontline personnel to assist with standardising, streamlining and improving how UFAS are managed across East Renfrewshire, Renfrewshire and Inverclyde.

Appendix B

Police and Fire Scrutiny Committee
Fire and Rescue Local Inverclyde
Update

SCOTTISH
FIRE AND RESCUE SERVICE
Working together for a safer Scotland

Recruitment

SFRS welcomed 57 new trainee firefighters to the service at a graduation ceremony at the National Training Centre on 20th December 2019.
The Area were delighted that 5 of these trainees were allocated to ERRI with 4 of them securing placements within Inverclyde.

RDS Recruitment Strategy

ERRI management have a dedicated officer who will now look at our Retained Duty System (RDS) Firefighters (FF) and how we advertise, recruit and train them.

Part of this process will be how we promote the role of the RDS FF, how members of the public within Inverclyde can obtain information on the role and how candidates with the requisite skills can apply to become part of their local RDS unit.

SFRS will deploy an advertising trailer and will look, in conjunction with colleagues within Inverclyde council, to deploy this at an appropriate location and to work with committee members to find the best way to promote this through local media outlets.

Local Fire and Rescue Plan

The publication of SFRS' new Strategic Plan, which was approved in October 2019, instigates our requirement to carry out a review of each of our Local Fire and Rescue Plans.

The primary focus will remain on the delivery of our core functions, but we will also consider how we may collaborate more to expand our reach and support a wider range of local needs within Inverclyde.

The survey is available at https://firescotland.citizenspace.com/ and is open online until 18 March 2020.

Inverclyde council

Report To:	Local Police and Fire Scrutiny Committee	Date:	6 February 2020
Report By:	Corporate Director Education, Communities & Organisational Development	Report No:	P & F/01/20/HS
Contact Officer:	Hugh Scott Service Manager	Contact No:	01475 715459
Subject:	Local Police and Fire Scrutiny Committee Update Report (February 2020)		

1.0 PURPOSE

1.1 The purpose of this report is to update the Local Police and Fire Scrutiny Committee on current and emerging issues relating to Police and Fire and Rescue Services.

2.0 SUMMARY

2.1 The report provides an opportunity for the Committee to be made aware of national initiatives, reviews and consultations and, where appropriate, to inform Members' consideration of future agenda items relating to Police and Fire and Rescue matters.

2.2 This report is intended to draw these elements together with a view to informing and shaping future meeting agendas as appropriate and raising awareness of emerging issues.

This report provides updates for the following:

- The Scottish Police Authority and Scottish Police Authority Board;
- Her Majesty's Inspectorate of Constabulary in Scotland;
- Police Scotland;
- Scottish Fire & Rescue Board;
- Inverclyde Alliance.

3.0 RECOMMENDATIONS

3.1 That the Committee notes the current and emerging national issues relating to Police and Fire and Rescue matters.

Ruth Binks
Corporate Director Education, Communities & Organisational Development

4.0 SCOTTISH POLICE AUTHORITY

4.1 **SPA Chair:** Susan Deacon CBE tendered her resignation as Chair of the SPA Board which was accepted by the Cabinet Secretary for Justice, Humza Yousaf MSP. In the interim the Vice-Chair of the SPA Board, David Crichton, has been made interim Chair.

4.2 **SPA Annual Report and Accounts:** The Annual Report and Accounts of the SPA was published on 17 December 2019. The report carried out by Audit Scotland identified that there had been improvements within the SPA over the previous year but after a period of stability is now required to build capacity and plan for a modern and financially stable police service.

4.3 **SPA Board Meeting:** The November meeting of the SPA Board was held on 27 November 2019 in Aberdeen. Agenda items included an update in respect of Brexit Contingency Planning, the Police Scotland fleet strategy and legacy matters in respect of the Scottish Crime and Drug Enforcement Agency. The agenda and associated papers for this meeting can be viewed using the following link: 27 November 2019.

5.0 HER MAJESTY'S INSPECTORATE OF CONSTABULARY IN SCOTLAND (HMICS)

5.1 **HMICS consultation for Scrutiny Plan 2020-21-** Each year HM Inspectorate of Constabulary in Scotland (HMICS) sets out its Scrutiny Plan outlining how HMICS will meet its statutory purpose to inquire into the state, efficiency and effectiveness of both the Police Service of Scotland ('Police Scotland') and the Scottish Police Authority. This Plan is published in terms of Section 75 of the Police and Fire Reform (Scotland) Act 2012 and sets out their inspection plan over the forthcoming year. The Convenor of the Committee has received correspondence via CoSLA (attached) for the Committee to consider any topical, high risk or emerging areas in policing which the Committee considers would benefit from scrutiny by HMICS in 2020-21. A response to this is being considered as a separate agenda item.

6.0 POLICE SCOTLAND

6.1 **Contact Assessment Model (CAM) Briefing.** The Divisional Commander hosted an All Members' Briefing regarding the introduction of the Contact Assessment Model on Tuesday 26th November 2019. This event was attended by the Divisional Commander, Area Commander and CAM Sergeant, Elected Members and Council Officers.

7.0 SCOTTISH FIRE & RESCUE BOARD

7.1 The Scottish Fire & Rescue Board hosted their Board meeting at the Beacon Arts Centre on Thursday 31 October. Agenda Items included an update of the Performance Management Framework and the 3 year programme of work (2019-22). The agenda and associated papers for this meeting can be viewed using the following link: 31 October 2019.

7.2 The Chair of the Scottish Fire & Rescue Board and the Chief Officer of the Scottish Fire & Rescue Service hosted an engagement event following the Board meeting. This event was attended by the Convener and Vice Convener, Chief Executive of Inverclyde Council and a number of Elected Members and Council Officers. During the event the Chief Executive sought clarity on the local impact following the publication of the SFRS Strategic Plan 2019-22. The Chief Officer and SFRS Board Chair clarified that relevant action plans would be created during the life time of the Strategy and be communicated via local scrutiny arrangements.

7.3 The December meeting of the Scottish Fire & Rescue Board was held at the SFRS Headquarters on Thursday 12 December. Agenda items included the Corporate Parenting Plan (2020-23), Grenfell Tower Fire - progress update and a report regarding the development of local plans. The agenda and associated papers for this meeting can be viewed using the following link: 12 December 2019.

8.0 INVERCLYDE ALLIANCE

8.1 There was submitted a report to the Inverclyde Alliance Board by the Chair of the Community Safety Partnership in respect of community safety partnership governance arrangements. This report sought approval from the Inverclyde Alliance Board to create a community safety strategy document for the period 2020-22. This matter will be updated at a future committee meeting in the current committee schedule.

9.0 INVERCLYDE LOCAL POLICE AND FIRE SCRUTINY COMMITTEE

9.1 There was submitted a report on performance and activities of the Scottish Fire & Rescue Service during the reporting period 1 April 2019 to 30 June 2019 to the Inverclyde Local Police and Fire Scrutiny Committee at its meeting on 19 September 2019. During the course of discussion on this item, reference was made by Councillor McVey to a recent press article which referred to a claim that Scottish fire crews were taking almost 40 seconds longer to respond to incidents than a decade ago and he asked if any statistics were available in respect of the Inverclyde area.

9.2 Subsequently Councillor McVey submitted a request on behalf of the Committee to the Scottish Fire and Rescue Service regarding three points:

1. Has there been a reduction in the number of fire appliances available and operational within Inverclyde since 2013?
2. Has there been any increase in response times to fires within Inverclyde since 2013?
3. Has there been a reduction in the number of firefighters available within Inverclyde since 2013?

9.3 A response has been provided by the Scottish Fire & Rescue Service with the following points noted:

1. There has been no reduction in fire appliances across Inverclyde over the period.
2. There is variance in response times. However, statistically response times have remained broadly the same (at around five minutes) in Inverclyde over the last 10 years.
3. The current staffing level across Inverclyde Wholetime Duty System Stations is equal to staffing levels as in 2013. This position remains on continuous review and at this time there are no plans to change it. The Retained Duty System establishment across Inverclyde from 2013 has not altered.

10.0 IMPLICATIONS

10.1 **Finance**

Financial Implications:

One off Costs

Cost Centre	Budget Heading	Budget Years	Proposed Spend this Report	Virement From	Other Comments
N/A					

Annually Recurring Costs/ (Savings)

Cost Centre	Budget Heading	With Effect from	Annual Net Impact	Virement From (If Applicable)	Other Comments
N/A					

10.2 **Legal**

N/A

10.3 **Human Resources**

N/A

10.4 **Equalities**

Equalities

(a) Has an Equality Impact Assessment been carried out?

	YES
X	NO – This report does not introduce a new policy, function or strategy or recommend a substantive change to an existing policy, function or strategy. Therefore, no Equality Impact Assessment is required

(b) Fairer Scotland Duty

If this report affects or proposes any major strategic decision:-
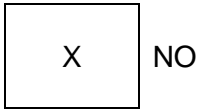
Has there been active consideration of how this report's recommendations reduce inequalities of outcome?

	YES – A written statement showing how this report's recommendations reduce inequalities of outcome caused by socio-economic disadvantage has been completed.
X	NO

(c) Data Protection

Has a Data Protection Impact Assessment been carried out?

	YES – This report involves data processing which may result in a high risk to the rights and freedoms of individuals.

X	NO

10.5 **Repopulation**

This structure is intended to protect and assist the local communities.

11.0 CONSULTATIONS

11.1 N/A

12.0 BACKGROUND PAPERS

12.1 Inverclyde Alliance Board- 9 December 2019
Inverclyde Community Safety Partnership proposed governance arrangements

HM Inspectorate of Constabulary in Scotland

1st Floor, St Andrew's House,
Regent Road, Edinburgh EH1 3DG
T: 0131 244 5610/5614
@hmics

Mrs Gillian Imery QPM
HM Chief Inspector of Constabulary

BY EMAIL

15th November 2019

Dear Sally,

Consultation on HMICS Scrutiny Plan 2018-19

HM Inspectorate for Constabulary in Scotland (HMICS) is established under the Police and Fire Reform (Scotland) Act 2012 and has wide ranging powers to look into the 'state, effectiveness and efficiency' of both the Police Service of Scotland (Police Scotland) and the Scottish Police Authority (SPA).

We have a statutory duty to inquire into the arrangements made by the Chief Constable and the SPA to meet their obligations in terms of best value and continuous improvement. We have a requirement to prepare a plan setting out our inspection priorities for the year ahead and to consult with relevant stakeholders in preparing our plan.

HMICS is committed to an improvement agenda, and our inspections aim to help Police Scotland and the SPA improve the service it delivers to the public. In planning for the 2020-21 scrutiny year, which begins on 1 April 2020, we wish to extend our consultation exercise across all our communities served by Police Scotland and the SPA, and partners whose work is an integral part of policing. To this end HMICS will utilise online survey to gather views. This will further enhance our understanding of the key issues impacting on policing across the country.

As an important stakeholder in policing, I would welcome your views and proposals to address any topical, high risk or emerging areas in policing which you consider would benefit from scrutiny by HMICS during 2020-21. I encourage you and your staff to take part in the online survey, which can be accessed on the HMICS website via this link:

https://response.questback.com/scottishgovernment/hmics_scrutiny_plan_2020-21

Closing date for the survey is Friday 17 January 2020

Your feedback will be collated against the responses from other stakeholders and assessed against our scrutiny risk process to help inform our forthcoming scrutiny plan.

If you have any queries or wish to discuss your response in advance of sending, then please do not hesitate to contact us.

Yours sincerely

Gillian Imery
HM Chief Inspector of Constabulary

Report To:	Local Police and Fire Scrutiny Committee	Date:	6 February 2020
Report By:	Corporate Director Education, Communities & Organisational Development	Report No:	P & F/02/20/HS
Contact Officer:	Hugh Scott Service Manager	Contact No:	01475 715459
Subject:	Consultation on Her Majesty's Inspectorate for Constabulary in Scotland (HMICS) Scrutiny Plan 2020-21		

1.0 PURPOSE

1.1 The purpose of this report is to present a consultation response to Her Majesty's Inspectorate for Constabulary in Scotland (HMICS) in respect of its scrutiny planning arrangements for the period 2020-21.

1.2 The report provides Members with a background to the requirements regarding the scrutiny of policing activities in Scotland in addition to the response provided by the Local Police and Fire Scrutiny Committee to HMICS.

2.0 SUMMARY

2.1 HMICS provides independent scrutiny of both Police Scotland and the Scottish Police Authority (SPA). The HMICS approach is to support Police Scotland and the SPA to deliver services that are high quality, continually improving, effective and responsive to local needs.

2.2 Each year HMICS sets out its Scrutiny Plan outlining how HMICS will meet its statutory purpose to inquire into the state, efficiency and effectiveness of both the Police Service of Scotland ('Police Scotland') and the Scottish Police Authority.

2.3 HMICS has a requirement to consult with relevant stakeholders in preparing the plan and subsequently the Convener of the Committee has been contacted by letter (attached), to submit views and proposals to address any topical, high risk or emerging areas in policing which the committee considers beneficial from scrutiny by HMICS during 2020-21.

2.4 The consultation survey was open between 12 November 2019 and 17 January 2020. As this date range was outwith the committee cycle, a response was provided on behalf of Elected Members.

3.0 RECOMMENDATIONS

3.1 That the Local Police and Fire Scrutiny Committee approves the consultation response to HMICS for their consideration.

Ruth Binks
Corporate Director Education, Communities & Organisational Development

4.0 BACKGROUND

4.1 HMICS provides independent scrutiny of both Police Scotland and the Scottish Police Authority (SPA). The HMICS approach is to support Police Scotland and the SPA to deliver services that are high quality, continually improving, effective and responsive to local needs.

4.2 HMICS also has a statutory duty to ensure that the Chief Constable and the SPA meet their obligations in terms of best value and continuous improvement. If necessary, HMICS can be directed by Scottish Ministers to look into anything relating to the SPA or Police Scotland as they consider appropriate.

4.3 Each year HMICS sets out its Scrutiny Plan outlining how HMICS will meet its statutory purpose to inquire into the state, efficiency and effectiveness of both the Police Service of Scotland ('Police Scotland') and the Scottish Police Authority. This Plan is published in terms of Section 75 of the Police and Fire Reform (Scotland) Act 2012 and sets out their inspection plan for the forthcoming year.

4.4 The legislation also requires that HMICS must, in preparing a plan (and any revised plan), consider such persons as they consider appropriate. Subsequently, the Convener of the Local Police and Fire Scrutiny Committee has been contacted (via COSLA) for the committee to submit a response to address any topical, high risk or emerging areas in policing that the committee believes would benefit from scrutiny by HMICS during 2020/21.

4.5 In a change to the consultation process, this year HMICS will utilise an online survey that anyone with an interest in policing in Scotland can contribute to. The aim is to provide HMICS with a thorough insight into the key issues that members of the public, key stakeholders and critically staff members of Police Scotland and the SPA feel strongly about.

4.6 The consultation survey was open between 12 November 2019 and 17 January 2020. As this date range was outwith the committee cycle, a response was provided on behalf of Elected Members. Committee members were contacted by council officers and those views have been included to inform the response to HMICS.

4.7 The consultation survey sought up to three issues that stakeholders thought appropriate for consideration seeking the following information:

- What area of policing do you think HMICS should examine?
- Why should this be inspected?
- What aspects could be improved?

4.8 As the consultation responses were submitted online, the responses are noted in section five through seven of the report.

5.0 ISSUE 1

5.1 **What area of policing do you think HMICS should examine?**

Roads Policing

5.2 **Why should this be inspected?**

HMICS previously carried out a thematic inspection of roads policing in 2014. At the time the aim of the inspection was to assess the state, effectiveness and efficiency of roads policing in Scotland. A key finding in the report highlighted "…in relation to road policing is that local services have been protected and are improving. There is evidence of more equal access to specialist support and enhanced national capacity. The new road policing model is strengthening the connection between police services and communities".

The Inverclyde Local Police Plan 2017-20 has contained within its priority outcomes a focus on road safety and road crime. When the plan had been approved by the Inverclyde Local

Police and Fire Scrutiny Sub-Committee in 2018, there was a Divisional Road Policing Unit based within Inverclyde. Subsequently the Unit moved to Renfrewshire before being subsumed within a number of other local authorities in the West of Scotland. Elected members have raised concern about the visibility of a Roads Policing Unit in Inverclyde and sought clarification from the Divisional Commander for K Division. At the Inverclyde Local Police & Fire Scrutiny Committee meeting on 21 November 2019 the Area Commander of Roads Policing West presented to the Committee, outlining performance within the sub-division and a confirmation of the present structure of roads policing across Scotland. Whilst members welcomed the attendance of the Area Commander, concern has been raised regarding this current approach and the impact it can have on local areas as well as delivery within the Local Police Plan.

In addition to this, with the enactment of the Transport (Scotland) Act 2019 and the inclusion of statutory instruments around parking prohibitions as well as continuing work around Scotland's Road Safety Framework to 2020, the Committee believes there is an opportunity to consider these changes as part of an inspection to ensure that roads policing is responsive to local needs.

5.3 **What aspects could be improved?**

The key consideration is the relevance of priorities contained within a local policing plan that will effectively be delivered by a policing unit out with the divisional area and to the extent in which local scrutiny arrangements can deal with this.

If this is the case the improvement would be around the role that local scrutiny committees can play in respect of local priorities delivered by national departments.

6.0 ISSUE 2

6.1 **What area of policing do you think HMICS should examine?**

Serious and Organised Crime - drug supply

6.2 **Why should this be inspected?**

The Inverclyde Local Police Plan 2017-20 has contained within its priority outcomes a focus on serious and organised crime. The plan states that in Inverclyde the primary threats associated with serious organised crime relate to drug supply, money laundering and SOC-related violence, including concerns relating to the supply and availability of firearms.

The misuse of controlled drugs has a diverse range of negative effects which include the health and wellbeing impact upon the user, the wider economic impact arising from the cost of treating addiction and linked health conditions and also the social impact of violent crime and acquisitive crime linked to drug misuse. Inverclyde has recorded a significant increase in the number of drug supply charges in the recent period as a result of intelligence-led policing activity in the region.

However, Inverclyde has a number of particular challenges related to the misuse of alcohol and drugs. Inverclyde has a long history of people affected by alcohol and drug use and our rates are higher than most of Scotland. Recent drug misuse prevalence data indicates the rate of problem drug misuse in Inverclyde (2.91%) is almost twice that for Scotland (1.62%) as a whole. Inverclyde local authority area has the highest prevalence rate of problematic drug use when compared to all other authorities in Scotland. These issues impact on all communities; from the wellbeing of children to the increased demand on our local services and on the ability for those affected to contribute to the local economy and community. People with alcohol and drug problems are more likely, for example, to have persistent difficulties sustaining their own home and be involved with the criminal justice system.

6.3 **What aspects could be improved?**

The Committee is keen to ensure that the wider aspect of the delivery around serious and

organised crime to disrupt, deter, detect and divert is still relevant and the impact that this strategy has had on the drug supply in Inverclyde and its impact on problematic drug use across the authority area.

7.0 ISSUE 3

7.1 What area of policing do you think HMICS should examine?

Violent Crime

7.2 Why should this be inspected?

The Inverclyde Local Police Plan 2017-20 has throughout the document actions around violence reduction across Inverclyde. Whilst the local plan indicates that violent crime has continued to fall in Inverclyde and remains well below the preceding five year average, with serious assaults and robberies both following a decreasing trend there are concerns noted by the public and Members that violence is still a significant issue in Inverclyde.

The correlation between alcohol consumption and violence, disorder and anti-social behaviour continues to be well-evidenced in Inverclyde, with nearly half of assaults involving alcohol; the growing issue of home drinking has also contributed to an increasing proportion of violence occurring in private dwellings.

7.3 What aspects could be improved?

Members are keen to establish how effective police interventions have been in respect of overall violence reduction.

8.0 IMPLICATIONS

8.1 Finance

Financial Implications:

One off Costs

Cost Centre	Budget Heading	Budget Years	Proposed Spend this Report	Virement From	Other Comments
N/A					

Annually Recurring Costs/ (Savings)

Cost Centre	Budget Heading	With Effect from	Annual Net Impact	Virement From (If Applicable)	Other Comments
N/A					

8.2 Legal

Section 75 of the Police and Fire Reform (Scotland) Act 2012 requires the inspectors of constabulary to prepare a plan setting out priorities for inquiries to be carried out by them.

8.3 Human Resources

N/A

8.4 **Equalities**

Equalities

(a) Has an Equality Impact Assessment been carried out?

	YES
X	NO – This report does not introduce a new policy, function or strategy or recommend a substantive change to an existing policy, function or strategy. Therefore, no Equality Impact Assessment is required

(b) Fairer Scotland Duty

If this report affects or proposes any major strategic decision:-

Has there been active consideration of how this report's recommendations reduce inequalities of outcome?

	YES – A written statement showing how this report's recommendations reduce inequalities of outcome caused by socio-economic disadvantage has been completed.
X	NO

(c) Data Protection

Has a Data Protection Impact Assessment been carried out?

	YES – This report involves data processing which may result in a high risk to the rights and freedoms of individuals.
X	NO

8.5 **Repopulation**

This structure is intended to protect and assist the local communities.

9.0 CONSULTATIONS

9.1 N/A

10.0 BACKGROUND PAPERS

10.1 None

HM Inspectorate of Constabulary in Scotland

1st Floor, St Andrew's House,
Regent Road, Edinburgh EH1 3DG
T: 0131 244 5610/5614
@hmics

Mrs Gillian Imery QPM
HM Chief Inspector of Constabulary

BY EMAIL

15th November 2019

Dear Sally,

Consultation on HMICS Scrutiny Plan 2018-19

HM Inspectorate for Constabulary in Scotland (HMICS) is established under the Police and Fire Reform (Scotland) Act 2012 and has wide ranging powers to look into the 'state, effectiveness and efficiency' of both the Police Service of Scotland (Police Scotland) and the Scottish Police Authority (SPA).

We have a statutory duty to inquire into the arrangements made by the Chief Constable and the SPA to meet their obligations in terms of best value and continuous improvement. We have a requirement to prepare a plan setting out our inspection priorities for the year ahead and to consult with relevant stakeholders in preparing our plan.

HMICS is committed to an improvement agenda, and our inspections aim to help Police Scotland and the SPA improve the service it delivers to the public. In planning for the 2020-21 scrutiny year, which begins on 1 April 2020, we wish to extend our consultation exercise across all our communities served by Police Scotland and the SPA, and partners whose work is an integral part of policing. To this end HMICS will utilise online survey to gather views. This will further enhance our understanding of the key issues impacting on policing across the country.

As an important stakeholder in policing, I would welcome your views and proposals to address any topical, high risk or emerging areas in policing which you consider would benefit from scrutiny by HMICS during 2020-21. I encourage you and your staff to take part in the online survey, which can be accessed on the HMICS website via this link:

https://response.questback.com/scottishgovernment/hmics_scrutiny_plan_2020-21

Closing date for the survey is Friday 17 January 2020

Your feedback will be collated against the responses from other stakeholders and assessed against our scrutiny risk process to help inform our forthcoming scrutiny plan.

If you have any queries or wish to discuss your response in advance of sending, then please do not hesitate to contact us.

Yours sincerely

Gillian Imery
HM Chief Inspector of Constabulary